

Start Here

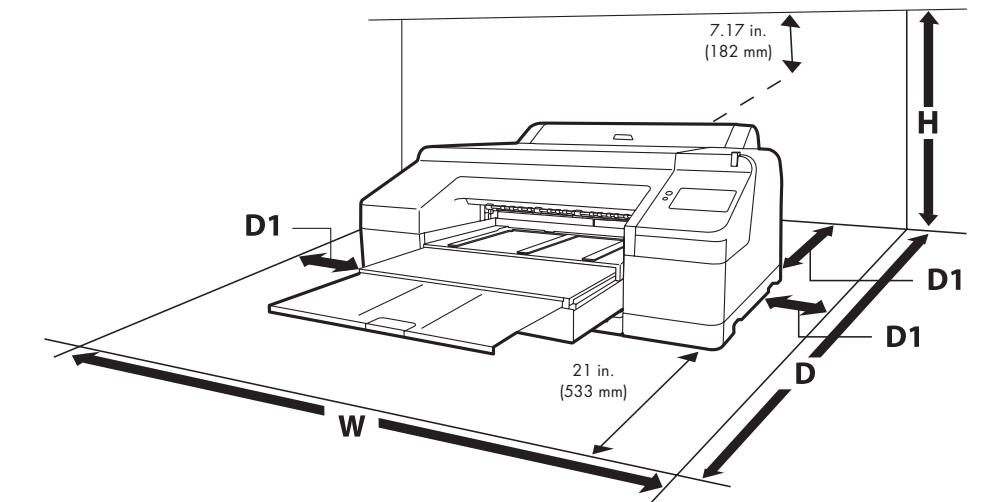
IMPORTANT: Before using this product, make sure you read these instructions and the safety instructions in the online *User's Guide*.

Choose a Location for the Printer

Choose a location for the printer that is near a wall outlet where the power cord can be easily unplugged. Avoid places subject to rapid changes in temperature and humidity. Also keep the printer away from direct sunlight, strong light, or heat sources.

Make sure to place the printer on a flat, stable surface capable of supporting the weight of the printer (including ink and paper) and with enough space on all sides (see illustration and table below).

Note: See the online *User's Guide* for your printer's weight specifications.

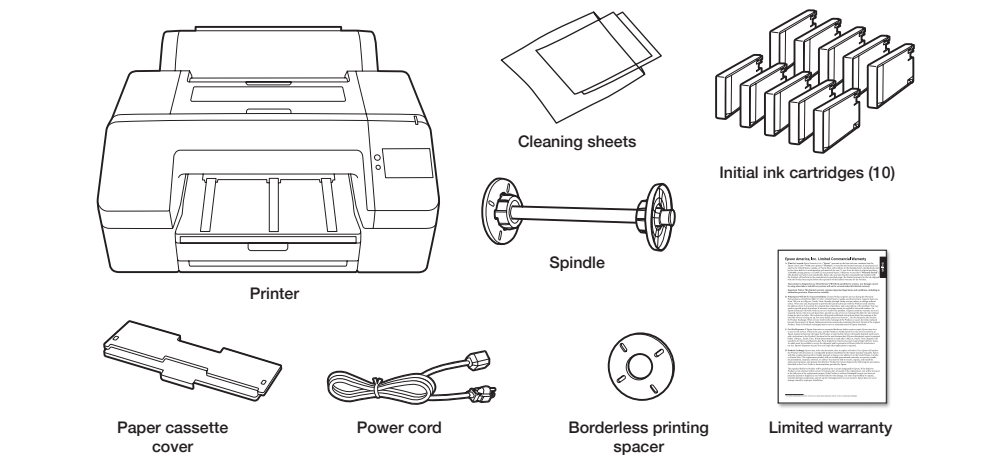


W	D	D1	H
45.79 in. (1,163 mm)	53.11 in. (1,349 mm)	5.91 in. (150 mm)	23.07 in. (586 mm)

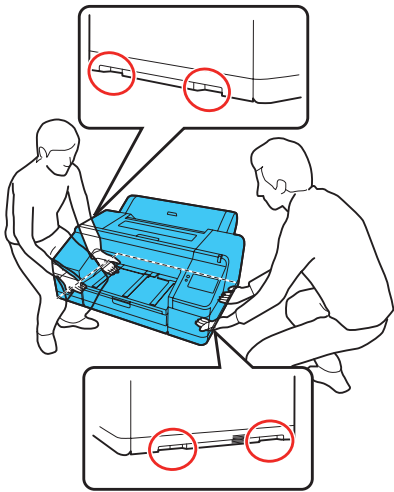
Note: If you are loading rigid poster board, the back of the printer must be at least 15.6 in. (396 mm) away from the wall.

Unpack and Place Printer

1 Make sure you have these items:

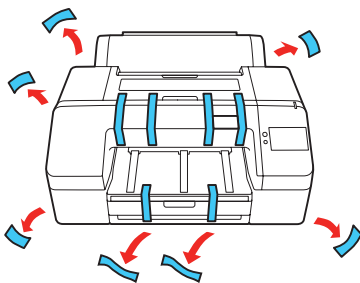


2 Remove the outer carton from the pallet and printer and carefully lift the printer off of the pallet.



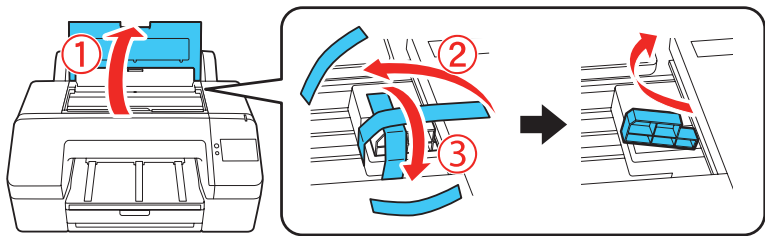
WARNING: The printer requires two people to lift and move it. Make sure to grip the printer as shown in the illustration.

3 Remove all tape from the outside of the printer.



Note: The shape, number, and position of the protective materials are subject to change without notice.

4 Open the top cover and remove the tape and protective piece as shown.

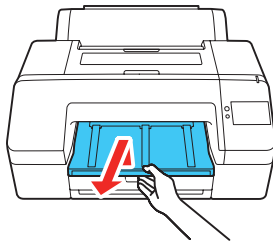


WARNING: The printer may malfunction if you do not remove the protective piece.

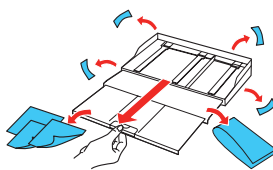
Note: Do not throw the protective piece away; you need it if you transport the printer.

5 Close the top cover.

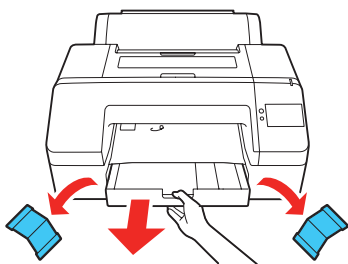
6 Lift the edge of the output tray and pull it out to remove it.



7 Extend the output tray and then remove all protective materials and tape from it.

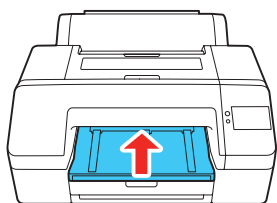


8 Pull out the paper cassette and remove all protective materials.

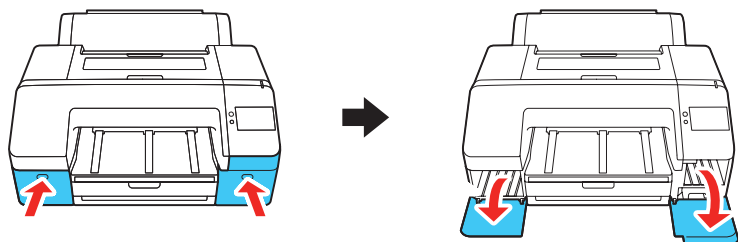


9 Close the paper cassette.

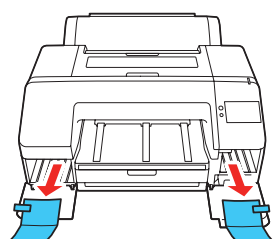
10 Replace the output tray.



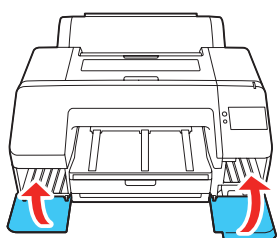
11 Press the right and left ink cartridge covers to open them.



12 Remove the protective materials inside the ink compartments.

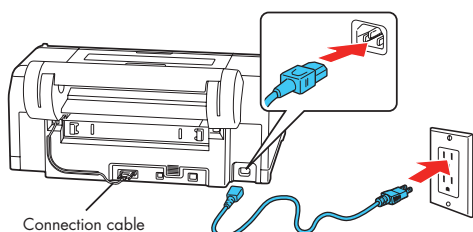


13 Close the ink cartridge covers.



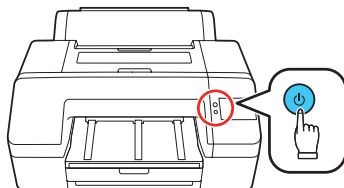
Turn On and Configure

1 Connect the power cord to the back of the printer and plug the other end into an outlet.



Note: Do not disconnect the connection cable.

2 Press the  power button on the control panel to turn on the printer.



3 Select your language, date, and time on the touchscreen.

Note:

- You can change these settings later using the product's control panel. For more information, see the online *User's Guide*.
- If an error code appears, turn off the printer and check that no protective material has been left inside.

4 Follow the instructions on the touchscreen to begin ink initialization.

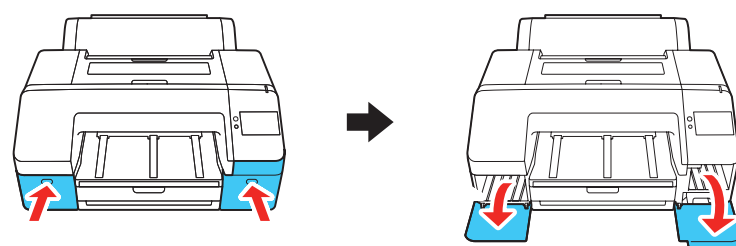
Install Ink Cartridges

Caution: Keep the ink cartridges out of the reach of children and do not drink the ink.

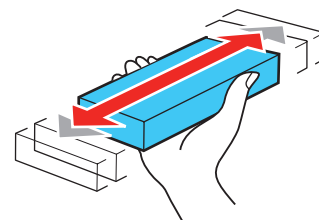
Note:

- The printer is designed for use with Epson cartridges only, not third-party cartridges or ink.
- The cartridges included with the printer are designed for printer setup and not for resale. After some ink is used for initializing, the rest is available for printing.

1 Press the right and left ink cartridge covers to open them.

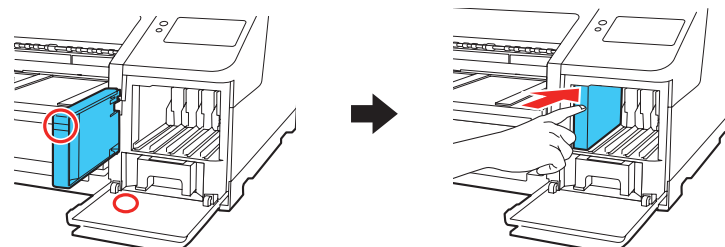


2 Open the ink cartridges and shake them as shown for 5 seconds, or about 15 times.



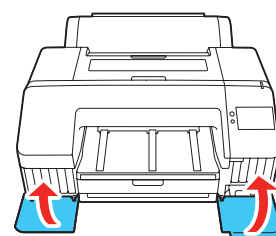
Caution: Do not touch the green chip on top of the cartridge. Doing so may prevent normal operation and printing.

3 Insert the cartridges in the slot for each color as described on the labels inside the ink cartridge covers. Push the cartridges in until they click.



Note: Make sure all of the ink cartridges are properly inserted in the product; otherwise printing is not possible.

4 Close the ink cartridge covers.



5 The printer begins charging the ink delivery system. This takes about 16 minutes and you see a message on the touchscreen when it is complete.

Caution: Do not turn off or unplug the printer or perform any other operations during ink charging or you'll waste ink.

Note:

- You may need to replace the maintenance box (part number T619000) soon after ink initialization. See the online *User's Guide* for instructions.
- See the online *User's Guide* for instructions on loading paper and using the paper cassette cover.

Install Software

Note: An Internet connection is required to obtain the product software.

- 1
- Make sure the product is **NOT CONNECTED** to your computer.
- Windows®:** If you see a Found New Hardware screen, click **Cancel** and unplug the USB cable.
- 2
- Download and run your product’s software package. For the latest software, visit **<http://epson.com/support/p5370>** (U.S.) or **<http://epson.ca/support/p5370>** (Canada).
- 3
- Follow the instructions on the screen to run the setup program.
- 4
- When you see the Select Your Connection screen, select one of the following and follow the on-screen instructions:
- **Wired network connection**

Make sure you have an Ethernet cable (not included).

• **Wireless connection**

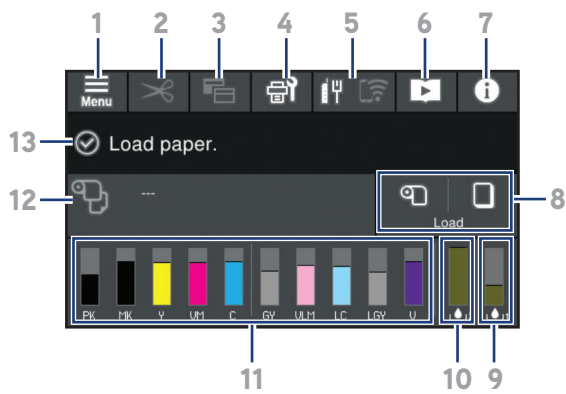
In most cases, the software installer automatically attempts to set up your wireless connection. If setup is unsuccessful, you may need to enter your network name (SSID) and password.

• **Direct USB connection**

Make sure you have a USB 2.0 or 3.0 cable (not included).

Note: If you do not use a USB 2.0 or 3.0 cable, print speed and performance may decline.

Using the Touchscreen



1	Accesses printer settings
2	Feeds or cuts media
3	Switches the screen view to display additional information
4	Displays the maintenance settings
5	Displays the network connection status
6	Displays a QR code for product videos
7	Displays the Printer Status menu
8	Accesses the paper feed settings
9	Shows the current maintenance box level
10	Shows the current borderless maintenance box level
11	Shows the current ink levels
12	Displays the loaded paper information
13	Displays the printer’s status messages

Product Support

User’s Guide

Windows: Click the icon on your desktop or Apps screen to access the online *User’s Guide*.

Mac: Click the icon in Applications/Epson Software/Guide to access the online *User’s Guide*.

If you don’t have a User’s Guide icon, go to the Epson website, as described in “Epson technical support.”

Epson technical support

Visit **<http://epson.com/support/p5370>** (U.S.) or **<http://epson.ca/support/p5370>** (Canada) to download software and utilities, view manuals, get FAQs and troubleshooting advice, or contact Epson.

Epson provides technical support and information on the installation, configuration, and operation of professional printing products through the Epson PreferredSM Limited Warranty Plan. Dial (888) 377-6611, 7 a.m. to 4 p.m., Pacific Time, Monday through Friday. Days and hours of support are subject to change without notice. Before you call, make sure you have your:

- Printer serial number: _____
- Proof of purchase and date: _____

Note: If you experience difficulty with the toll-free line, call (562) 276-1305.

Recycling

Epson offers a recycling program for end-of-life hardware and ink cartridges. Please go to **<http://epson.com/recycle>** (U.S.) or **<http://epson.ca/recycle>** (Canada) for information on how to return your products for proper disposal.

Need Ink?

You can purchase ink from an Epson authorized reseller. To find the nearest reseller, call 800-GO-EPSON (800-463-7766).

SureColor P5370 replacement ink cartridges

Color	Part number
● Photo Black	T55V100
● Cyan	T55V200
● Vivid Magenta	T55V300
● Yellow	T55V400
● Light Cyan	T55V500
● Vivid Light Magenta	T55V600
● Gray	T55V700
● Matte Black	T55V800
● Light Grey	T55V900
● Violet	T55VD00



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