Epson® SureColor® T3470/T5470/T5470M

Start Here

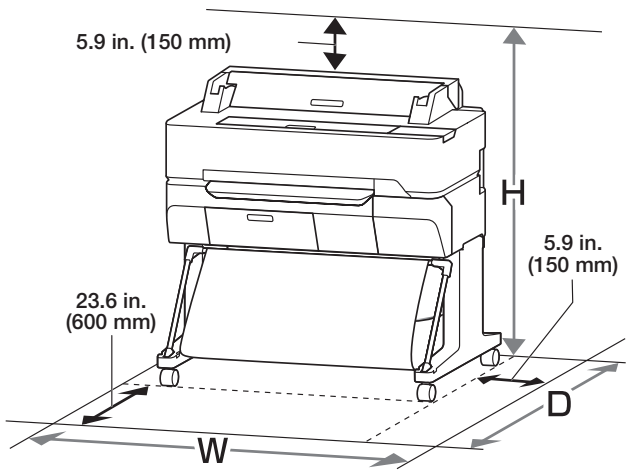
IMPORTANT: Before using this product, make sure you read these instructions and the safety instructions in the online *User's Guide*.

The illustrations show the SureColor T3470, but the steps are the same for all models, unless otherwise specified.

Choose a Location for the Printer

Choose a location for the printer that is near a wall outlet where the power cord can be easily unplugged. Avoid places subject to rapid changes in temperature and humidity. Also keep the printer away from direct sunlight, strong light, or heat sources.

Make sure to place the printer on a flat, stable surface capable of supporting the weights indicated below and with enough space on all sides (see illustration below).



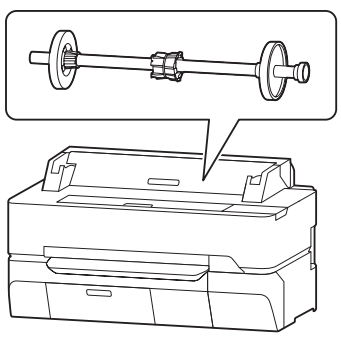
SureColor T3470: 141 lbs (64 kg)
SureColor T5470: 167.5 lbs (76 kg)
SureColor T5470M: 196.2 lbs (89 kg)

WARNING: The SureColor T3470 printer requires two people to lift and move it (three people for the SureColor T5470/T5470M).

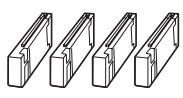
Unpack and Place Printer

1 Make sure you have these items:

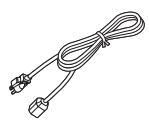
Printer



Printer and roll spindle

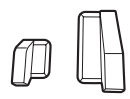


Ink cartridges (4)



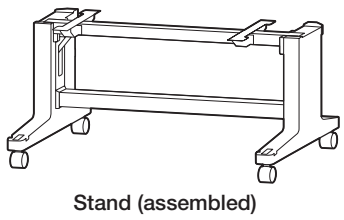
Power cord

Limited warranty



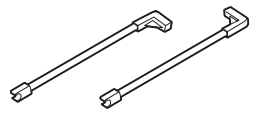
Edge guides
(SureColor T5470M)

Stand

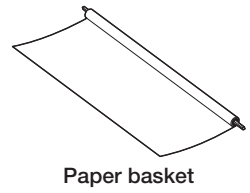


Stand (assembled)

Bolts (4)



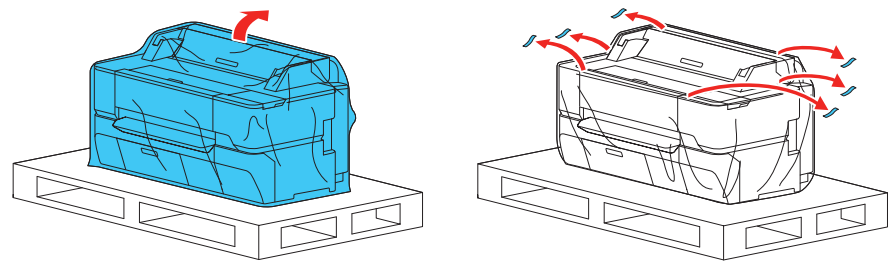
Basket rods



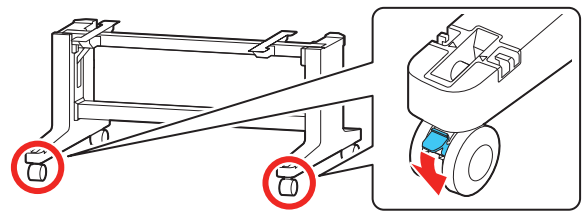
Paper basket

Note: To assemble the stand, see the instructions included with the stand packaging.

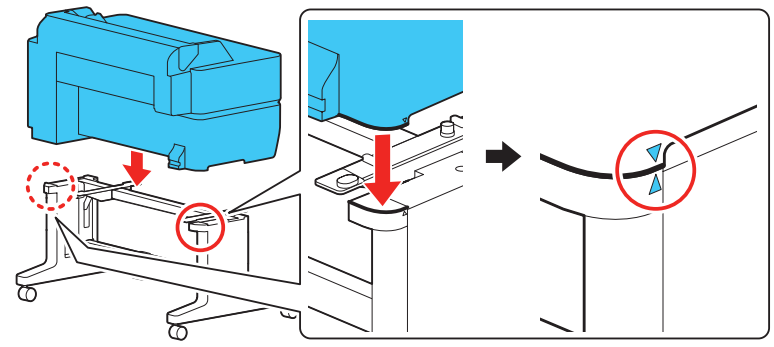
2 Remove the protective plastic from the outside of the printer.



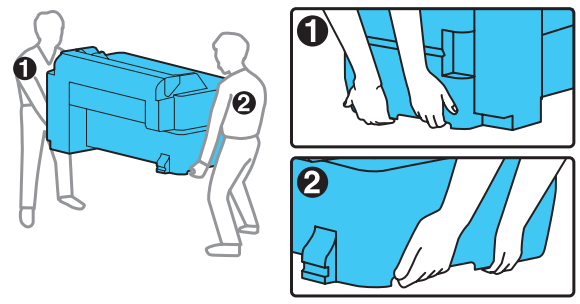
3 If you are installing the printer on the stand, lock the front casters by pushing the tabs down.



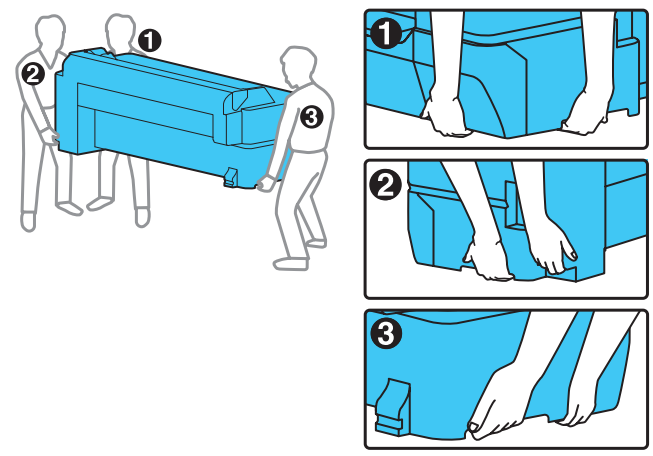
4 Lift and place the printer on the stand. Make sure to grip the printer as shown in the illustrations.



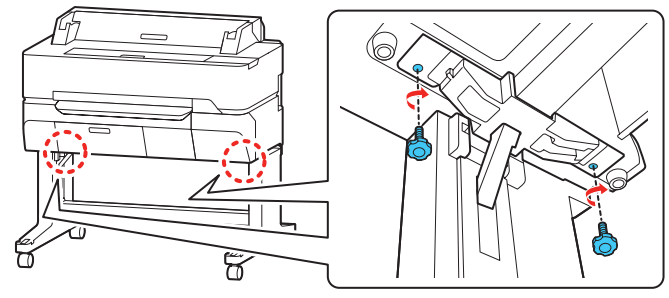
SureColor T3470



SureColor T5470/T5470M

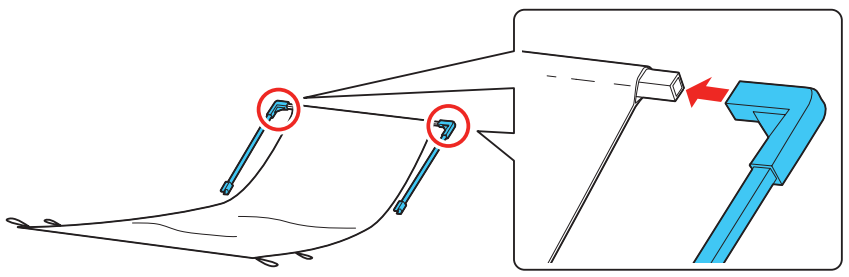


5 Secure the printer to the stand using the supplied bolts.

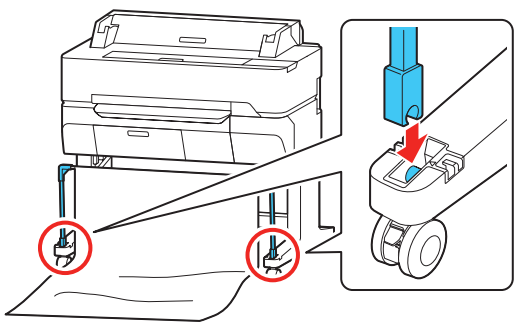


Install Paper Basket

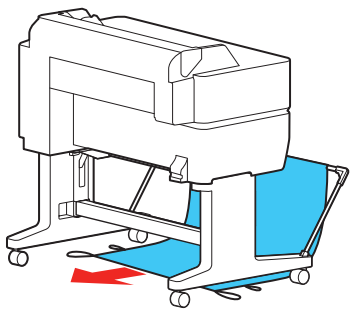
1 Attach the rods to the paper basket as shown.



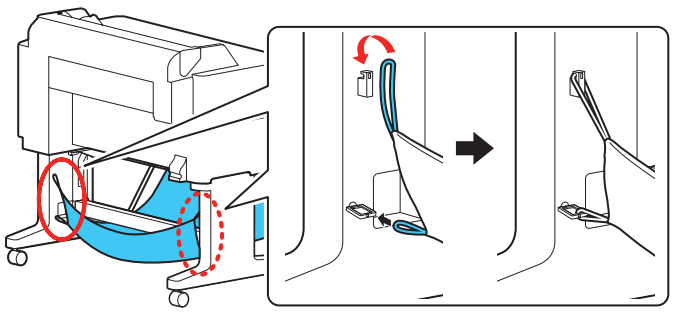
2 Insert the end of the rods into the front legs of the stand until they snap into place.



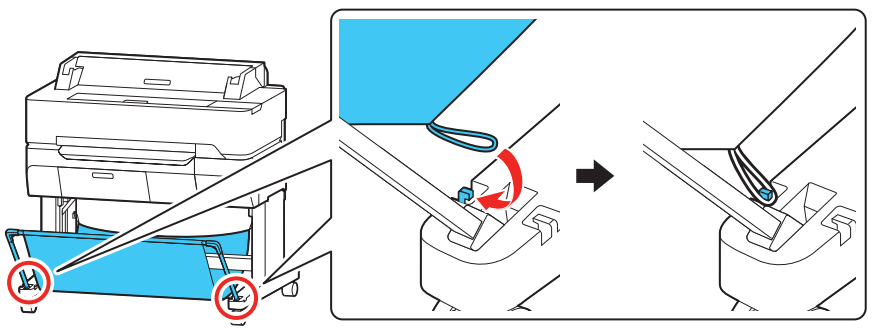
3 Push the basket canvas through to the back of the printer. Make sure the canvas is underneath the support brace.



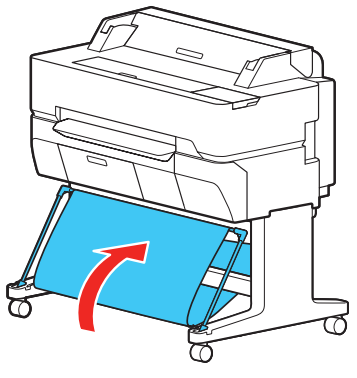
4 Attach the basket loops to the hooks on the stand as shown.



5 Attach the basket loops to the hooks on the front legs of the stand.

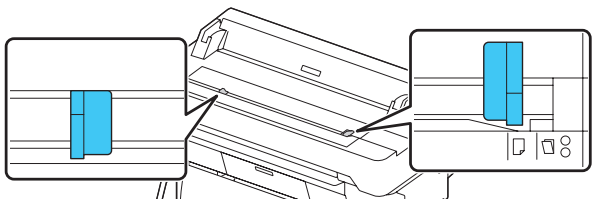


6 Close the paper basket by pushing it towards the printer stand.



Install the Edge Guides (SureColor T5470M)

Attach the edge guides as shown.

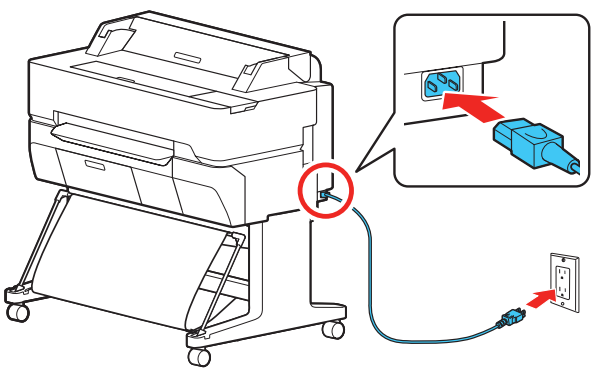


Install Ink Cartridges

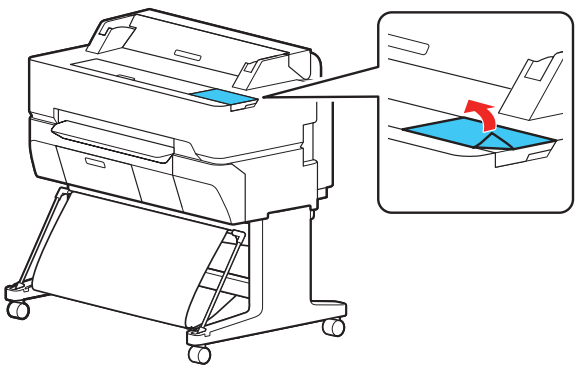
Note:

- The printer is designed for use with Epson® cartridges only, not third-party cartridges or ink.
- The cartridges included with the printer are designed for printer setup and not for resale. After some ink is used for initializing, the rest is available for printing.

1 Connect the power cord to the printer and plug the other end into an outlet.

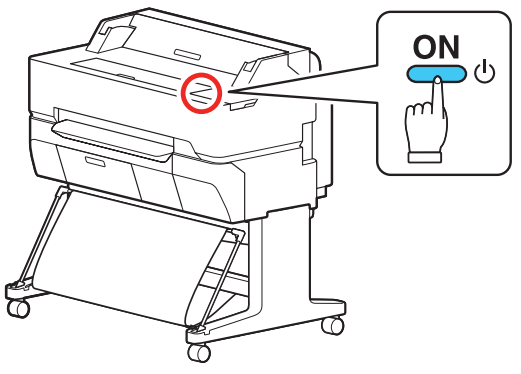


2 Remove the protective film from the touchscreen.



Note: The touchscreen will not operate if you do not remove the protective film.

3 Press the ⏻ **ON** button on the control panel to turn on the printer. Raise the control panel if necessary.



4 Select your language on the LCD screen.

5 Select the date and time.

6 Follow the prompts to begin ink initialization.

Note: Select **See Guide** to view additional instructions.

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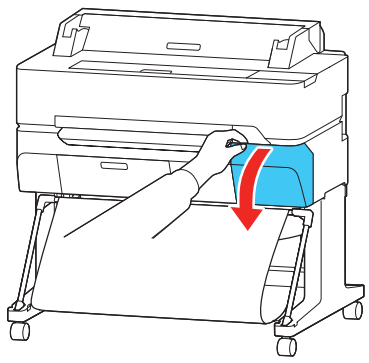
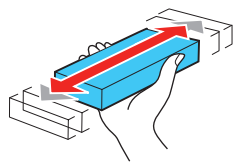
7 Open the ink cartridge cover.

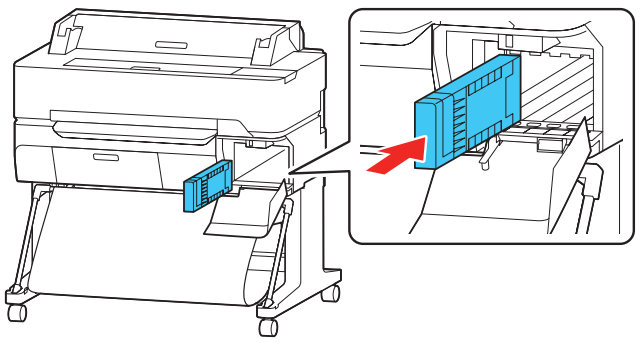


8 Gently shake one of the ink cartridges for about 10 seconds, then remove it from its packaging.



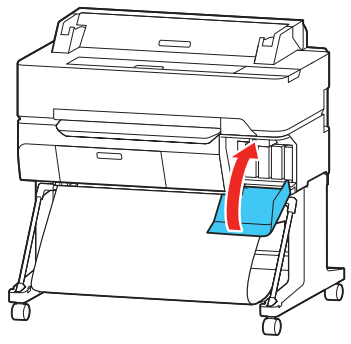
Caution: Do not touch the green chip on top of the cartridge.

9 Insert the cartridge into the slot for the corresponding color and push it in firmly.



10 Repeat steps 8 and 9 for the remaining ink cartridges.

11 Close the ink cartridge cover.



12 The printer starts initializing the ink. This takes 20 to 30 minutes. The home screen appears when charging is complete.

Caution: Do not turn off or unplug the printer or perform any other operations during ink charging.

13 To load paper, select **Paper Setting**, then select your paper source and follow the on-screen instructions.

Note: See the online *User's Guide* for detailed instructions on loading paper.

Install Software

Note: An internet connection is required to obtain the product software.

1 Download and run your product's software package:

SureColor T3470
U.S.: **www.epson.com/support/t3470**
Canada: **www.epson.ca/support/t3470**

SureColor T5470
U.S.: **www.epson.com/support/t5470**
Canada: **www.epson.ca/support/t5470**

SureColor T5470M
U.S.: **www.epson.com/support/t5470m**
Canada: **www.epson.ca/support/t5470m**

2 Follow the instructions on the screen to run the setup program.

3 When you see the Select Your Connection screen, select one of the following and follow the on-screen instructions:

- **Wireless connection**
  In most cases, the software installer automatically attempts to set up your wireless connection. If setup is unsuccessful, you may need to enter your network name (SSID) and password.
- **Direct USB connection**
  Make sure you have a USB 2.0 or 3.0 cable (not included).
  Note: If you do not use a USB 2.0 or 3.0 cable, print speed and performance may decline.
- **Wired network connection**
  Make sure you have an Ethernet cable (not included).

Mobile Printing

Connect wirelessly from your smartphone, tablet, or computer. Print documents and photos from across the room or around the world:

- Print directly from your iOS device. Simply connect your printer and device to the same network and tap the action icon to select the print option.
- Print directly from your Android™ (v4.4 or later) device*. Simply connect your printer and device to the same network and tap the menu icon to select the print option.

* May require the Epson Print Enabler or Mopria Print Service app from Google Play™.

Product Support

User's Guide

Instructions for using and maintaining your printer.

Windows®: Click the icon on your desktop or Apps screen to access the online *User's Guide*.

Mac: Click the icon in Applications/Epson Software/Guide to access the online *User's Guide*.

If you don't have a User's Guide icon, go to the Epson website, as described below.

Epson technical support

Visit **www.epson.com/support** (U.S.) or **www.epson.ca/support** (Canada) and search for your product to download software and utilities, view manuals, get FAQs and troubleshooting advice, or contact Epson.

Epson provides technical support and information on the installation, configuration, and operation of professional printing products through the Epson Preferred℠ Limited Warranty Plan. Dial (888) 377-6611, 6 AM to 6 PM, Pacific Time, Monday through Friday. Days and hours of support are subject to change without notice. Before you call, make sure you have your:

- Printer serial number: _____
- Proof of purchase and date: _____

Note: If you experience difficulty with the toll-free line, call (562) 276-1305.

Recycling

Epson offers a recycling program for end of life hardware and ink cartridges. Please go to **www.epson.com/recycle** (U.S.) or **www.epson.ca/recycle** (Canada) for information on how to return your products for proper disposal.

Need Ink?

You can purchase ink from an Epson authorized reseller. To find the nearest reseller, call 800-GO-EPSON (800-463-7766).

Epson SureColor T3470/T5470/T5470M replacement ink cartridges

Color	110 ml	350 ml
Black	T41W520	T41P520
Cyan	T41W220	T41P220
Magenta	T41W320	T41P320
Yellow	T41W420	T41P420

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